



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-048349-22
LTB-T-063982-25

In the matter of: A, 211 DUNDAS STREET WEST
QUINTE WEST ON K8V3R3

Between: Mary Ferrell Tenant

And

Jorge Callari Landlords
Eva Callari

Mary Ferrell (the 'Tenant') applied for an order determining that Jorge Callari and Eva Callari (the 'Landlords'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household. (T2 Application)
- failed to meet the Landlord's maintenance obligations under the Residential Tenancies Act, 2006 (the 'Act') or failed to comply with health, safety, housing or maintenance standards. (T6 Application)

This application was heard by videoconference on May 22, 2025 and June 9, 2026.

The Landlords, the Landlords' legal representative, Jorge Andres Steinmetz, and the Tenant and the Tenant's legal representative, Dara Saunders, attended the hearing.

The parties before the Board consented to the following order.

Agreed Upon Facts:

1. The Tenant asked to withdraw their other application, LTB-T-063982-25, as part of this resolution and I consented to the withdrawal.
2. This is a full and final resolution of all issues arising from the tenancy.

It is ordered that:

1. The total amount the Landlords shall pay the Tenant is \$6,000.00.
2. The Landlords shall pay the Tenant the amount owing in payments of \$500.00 per month beginning July 1, 2026 and ending June 1, 2027.
3. If the Landlords do not make the monthly payments as agreed, the remaining balance will immediately become due and payable.
4. LTB-T-063982-25 is withdrawn.

June 19, 2026
Date Issued

Dawn Carr
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.