



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-096561-25

In the matter of: 273 MARKHAM ST
TORONTO ON M6J2G7

Between: Julieta González García Rojas Tenant

And

Francesca Pomponio Landlord

Julieta González García Rojas (the 'Tenant') applied for an order determining that Francesca Pomponio (the 'Landlord') :

- altered the locking system on a door giving entry to the rental unit or residential complex without giving the Tenant replacement keys.
- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.

An Adjudicative Case Conference ("ACC") was held by videoconference on June 16, 2026.

Determinations:

1. The Tenant had signed in initially however the Tenant disconnected at approximately 12:05 p.m.
2. The Landlord never signed into the ACC.
3. When I was prepared to deal with the Tenant's matter on an uncontested basis at 3:06 p.m. the moderator informed me that the Tenant had not signed back in.
4. The moderator indicated she had reached out to tech support to inquire if the Tenant had contacted tech support regarding technical difficulties and the moderator was told the Tenant had not contacted tech support.
5. I am satisfied the Tenant had notice of the ACC as the Tenant had signed on and was in attendance for approximately half the day before disconnecting. The Tenant failed to reattend and there was no record of a request to adjourn the ACC.
6. Since the Tenant did not attend the ACC to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

June 22, 2026

Date Issued

Nicole Pedron

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.