



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-015027-23

In the matter of: Upper, 439 Adelaide St N
London ON N6B3H7

Between: Jessica Hay Tenant

And

2825476 Ontario Inc Landlord
Capital Source
Mission Services London

Jessica Hay (the 'Tenant') applied for an order determining that 2825476 Ontario Inc, Capital Source and Mission Services London (the 'Landlord') substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.

This application was heard by videoconference on June 11, 2026. Only the Landlord's Legal Representative Samantha Lee and the Landlord's Agent Santhiya Thidar attended the hearing.

As of 9:42 AM, the Tenant was not present or represented at the hearing although properly served with notice of this hearing by the LTB. There was no record of a request to adjourn the hearing.

Determinations:

1. Since the Tenant did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

June 18, 2026
Date Issued

Kate Sinipostolova
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.