



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-072388-25

In the matter of: 08, 79 CLEARVIEW HTS
YORK ON M6M2A4

Between: Dianne Durham Tenant

And

Rossvan Apartments Landlord

Dianne Durham (the 'Tenant') applied for an order determining that Rossvan Apartments (the 'Landlord') :

- altered the locking system on a door giving entry to the rental unit or residential complex without giving the Tenant replacement keys.

An adjudicative case conference was heard by videoconference on May 4, 2026.

Only the Landlord's legal representative, Geoff Paine, attended the hearing.

As of 9:45AM, the Tenant was not present or represented at the hearing although properly served with notice of this hearing by the LTB. There was no record of a request to adjourn the hearing.

Determinations:

1. Since the Tenant did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

June 8, 2026
Date Issued

Colin Elsby
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.