



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: Maqsood v Thompson, 2026 ONLTB 45127

Date: 2026-06-05

File Number: LTB-L-016901-26-SA-RV

In the matter of: 45 GLORIA ST
KITCHENER ON N2R0R1

Between: Gulam Ahmed Maqsood Landlord

And

Alex Alexander Thompson Tenant
Claudette Marion Thompson

Review Order

Gulam Ahmed Maqsood (the 'Landlord') applied for an order to terminate the tenancy and evict Alex Alexander Thompson and Claudette Marion Thompson (the 'Tenants'), and for an order to have the Tenant pay the rent they owe, because the Tenant failed to meet a condition specified in the order issued by the Board on June 23, 2025 with respect to application LTB-L-024452-25.

This application was resolved by order LTB-L-016901-26, issued on March 2, 2026. On April 9, 2026, the Tenant Claudette Thompson filed a motion to set aside the order, and a request to extend the deadline to file that motion. The extension was granted and the motion was heard. The motion was resolved by order LTB-L-016901-26-SA, issued on May 13, 2026.

On June 4, 2026, the Ms. Thompson requested a review of order LTB-L-016901-26-SA.

A preliminary review of the review request was completed without a hearing.

Reasons:

1. On the basis of the submissions made in the request, I am not satisfied that Ms. Thompson was not reasonably able to participate in the proceeding.
2. This proceeding originated in an *ex parte* order terminating the tenancy because the Tenants had not complied with a previous order. The Tenants missed the deadline to file a motion to set that order aside.
3. On April 9, 2026, Ms. Thompson filed a request to extend the deadline to file the motion, on the basis that she had missed the deadline because she was recovering from surgery and suffering from side effects of medications. Although she did not provide any medical

documentation in support of her request, the request was granted. The motion was scheduled to be heard on May 4, 2026.

4. Ms. Thompson did not attend the May 4 hearing, and was not represented. The other Tenant, Mr. Thompson, attended and argued in favour of Ms. Thompson's motion. The motion was denied.
5. Ms. Thompson now requests a review on the basis that she was not reasonably able to participate in the May 4 hearing. In her request, she states that she was "dealing with a health issue" which prevented her from participating in the hearing. She does not say what the health issue was or how it prevented her from participating. She says that she has medical documentation, but has not included it with her review request.
6. There are two problems with Ms. Thompson's request. The first is that, if she was not able to attend the May 4 hearing, she should have asked that the hearing be rescheduled. Alternatively, she could have asked Mr. Thompson to represent her at the hearing in requesting that it be adjourned. Having failed to take any steps to reschedule, Ms. Thompson cannot now reasonably complain that the hearing proceeded in her absence.
7. Second, the request contains no specifics to support her position that she was not able to participate in the hearing. She provided no information about her medical condition or how it impacted her. The request does not support a conclusion that she was unable to participate in the May 4 hearing, let alone that she was unable to file a rescheduling request or ask Mr. Thompson to request an adjournment.
8. Ms. Thompson is dissatisfied with how Mr. Thompson argued her motion, but on the basis of her review request, I am not satisfied that she was not reasonably able to attend the hearing and argue the motion herself. The review will be denied.

It is ordered that:

1. The request to review order LTB-L-016901-26-SA, issued on May 13, 2026, is denied. The order is confirmed and remains unchanged.

June 5, 2026
Date Issued

Dale Whitmore
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.

