



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-102860-25

In the matter of: 87 Admiral Drive
London On N5V1H9

Between: Barbara Kramers
Dwight Kramers
Arron Kramers

Tenants

And

Hume Investments Ltd

Landlord

Barbara Kramers, Dwight Kramers and Arron Kramers (the 'Tenant') applied for an order determining that Hume Investments Ltd (the 'Landlord') substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenants or by a member of their household.

This application was heard at an Adjudicative Case Conference by videoconference on May 28, 2026.

The Landlord's representative, Jennifer Cook, and the Tenant, Barbara Kramers, attended the hearing. The Tenant spoke with Tenant Duty Counsel on the hearing date and also confirmed they were acting on behalf of all named Tenants.

At the hearing, after much consideration, the parties requested the following order on consent. I am satisfied that the parties understood the consequences of their joint submissions.

On consent, it is ordered that:

1. Without admitting any liability or guilt, the Landlord agrees to pay to the Tenants \$3,000.00, in full satisfaction of all issues relating to the Tenants application and the tenancy.
2. The Landlord shall pay this amount by June 30, 2026.
3. If this amount is not paid by June 30, 2026, then starting July 1, 2026 the Landlord will start to owe interest. This will be simple interest calculated at 4.00% annually on the outstanding balance.

June 5, 2026
Date Issued

Terri van Huisstede
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.