



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-074334-25

In the matter of: UPPER FLOOR, 5 HIGHBOURNE RD
TORONTO ON M5P2J1

Between: Jacqueline de Lang Tenant

And

Nguyen Ha An Pham Landlord

Jacqueline de Lang (the 'Tenant') applied for an order determining that Nguyen Ha An Pham (the 'Landlord') substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household, harassed, obstructed, coerced, threatened or interfered with the Tenant, and withheld or interfered with their vital services or care services and meals in a care home.

Determinations:

1. On June 2, 2026, the Tenant's representative submitted a request to the LTB to withdraw the Tenant's T2 application.
2. In the request, the Tenant's representative submits the Tenant vacated the rental unit in accordance with an N11 Agreement to Terminate the Tenancy.
3. In accordance with subsection 200(4) of the *Residential Tenancies Act, 2006*, I consent to the withdrawal of the application.

It is ordered that:

1. The application having been withdrawn, the LTB's file is closed.

June 9, 2026
Date Issued

Susan Priest
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.