



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-082542-23
LTB-L-034620-24

In the matter of: MAIN FLOOR, 146 COWAN AVE
TORONTO ON M6K2N6

Between: Isabelle Ifeoma Ofume Tenant/Formal Tenant

And

Can-Ram Corporation Number One And Landlord
Two

Isabelle Ifeoma Ofume (the 'Tenant') applied for an order determining that Can-Ram Corporation Number One And Two (the 'Landlord'):

- entered the rental unit illegally. (T2 Application)
- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household. (T2 Application)
- harassed, obstructed, coerced, threatened or interfered with the Tenant. (T2 Application)
- withheld or interfered with their vital services (T2 Application)

The Landlord applied for an order requiring Isabelle Ofume (the 'Former Tenant') to pay the rent and daily compensation that the Former Tenant owes.

These applications were heard by videoconference on May 20, 2026.

The Landlord's agent, Indra Morrison, the Landlord's legal representative, Ashifa Alibhai, and the Tenant attended the hearing.

The parties before the Board consented to the following order.

On consent it is ordered that:

1. The applications are withdrawn.
2. The Landlord shall forward a letter of apology to the Tenant relating to the interactions between the Tenant and the Landlord's former agent, Kelly Foote.
3. The applications having been withdrawn, the LTB's files are closed.

May 22, 2026
Date Issued

Dawn Carr
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.