



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-089840-25

In the matter of: 1, 540 TURCOT ROAD
ST CHARLES ON P0M2W0

Between: Jillian Williams
Andre Grandbois Tenants

And

Betty Lang Landlord

Jillian Williams and Andre Grandbois (the 'Tenants') applied for an order determining that Betty Lang (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household. (T2 Application)
- failed to meet the Landlord's maintenance obligations under the Residential Tenancies Act, 2006 (the 'Act') or failed to comply with health, safety, housing or maintenance standards. (T6 Application)

This application was heard by videoconference on May 14, 2026.

The Tenant Jillian Williams and the Landlord's legal representative, Angie Gravelle, attended the hearing.

At the hearing, the parties consented to the following order.

It is ordered on consent that:

1. The Landlord shall pay the Tenants \$2,500.00. This amount shall be paid by cheque to Jillian Williams on or before June 30, 2026 and mailed to their current address at 30 Copper Street.

2. This is a full and final settlement of all issues arising from the tenancy.

May 22, 2026

Date Issued

Dawn Carr

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.