



**Order under Section 57
Residential Tenancies Act, 2006**

File Number: LTB-T-102109-25

In the matter of: Upper, 57 WILLIAM ST N
LINDSAY ON K9V4A3

Between: Cheryl Head Tenant

And

2136760 Ontario Incorporated Landlord

Cheryl Head (the 'Tenant') applied for an order determining that 2136760 Ontario Incorporated (the 'Landlord') gave a notice of termination in bad faith.

Prior to the videoconference hearing on May 11, 2026 the parties elected to participate in Board facilitated mediation with the assistance of a Dispute Resolution Officer (DRO).

The Landlord Agent, Kathleen O'Reilly, the Tenant's Representative, Holly Chu, the Tenant's support person, Kandice Head, and the Tenant participated in the mediation.

The parties agreed to resolve all matters raised in the application and requested an order on consent. I am satisfied that the parties understood the terms and consequences of their consent.

It is ordered on consent that:

1. The total amount the Landlord shall pay the Tenant is \$2750.00. This amount represents general compensation for pain and suffering due to the impact on the Tenant's mental and physical health.
2. The Landlord shall pay the Tenant the full amount owing by June 10, 2026.
3. If the Landlord does not pay the Tenant the full amount owing by June 10, 2026, the Landlord will owe interest. This will be simple interest calculated from June 11, 2026 at 4.00% annually on the balance outstanding.

May 15, 2026
Date Issued

Monica Dairo
Hearings Officer, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.