



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-025469-26

In the matter of: 205, 324 GLENRIDGE AVE
ST CATHARINES ON L2T 3K7

Between: Jennifer Benstead Tenant

And

Transfiguration terrace Landlord

Jennifer Benstead (the 'Tenant') applied for an order determining that Transfiguration terrace (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.

The parties engaged in settlement discussions during the online negotiation stage of the application. As a result, the parties arrived at terms of settlement and both parties acknowledged their agreement on the online communication portal and in person via zoom on May 8, 2026 and requested an Order on Consent.

The Landlord's legal representative, Judith Callender, the Landlord's agent, Kevin Burtch and the Tenant attended mediation. I was satisfied that the parties understood the consequences of their consent.

During mediation, the parties resolved this application together with the Landlord's L2 Application in LTB file LTB-L-032915-26. A separate order will be issued for order LTB-L-032915-26.

On consent it is ordered that:

1. The Landlord shall communicate to the other tenants, except for the tenant residing in Unit 101, to cease any communication with the Tenant and to refrain from substantially interfering with the Tenant's reasonable enjoyment of the rental unit or the residential complex.

May 13, 2026
Date Issued

Floredana Ungureanu
Hearings Officer, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.