



**Order under Section 30
Residential Tenancies Act, 2006**

File Number: LTB-T-078045-25

In the matter of: G-43, 92 Albert Street South
Lindsay ON K9V5P3

Between: Harold Hanna Tenant
Carrie-Anne Hanna

And

KLH Housing Corp. Landlord

Harold Hanna and Carrie-Anne Hanna (the 'Tenant') applied for an order determining that KLH Housing Corp. (the 'Landlord') failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards.

This application was heard by videoconference on May 4, 2026.

The Tenant attended the hearing. The Landlord was represented at the hearing by Caroline Smith. The Tenant was assisted at the hearing by Tenant Duty Counsel, Holly Chu.

At the hearing the parties consented to the following order:

It is ordered that:

1. The Landlord shall pay the Tenant a rent abatement of \$740.00
2. The Tenant acknowledges that the rent abatement is payable to the Ontario Disability Support Program ("ODSP"). The Tenant shall contact their ODSP caseworker to determine whether the Tenant is entitled to retain all or any portion of the abatement funds.

May 13, 2026
Date Issued

Bryan Delorenzi
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.