



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-024315-25

In the matter of: Unit f, 403 Trafalgar Rd
Pembroke ON K8A5B3

Between: Florence Margaret Benoit Tenant

And

Rhino property management Landlord

Florence Margaret Benoit (the 'Tenant') applied for an order determining that Rhino property management (the 'Landlord') :

- entered the rental unit illegally.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.
- Collected or retained money illegally.
- Did not meet its maintenance obligations.

This application was heard by videoconference on May 7, 2026.

Only the Landlord's representative Yves Matteau attended the hearing.

1. On September 24, 2025, the Tenant filed a request to withdraw the application. I consent to the request.
2. The application having been withdrawn, the LTB's file is closed.

May 13, 2026
Date Issued

Dale Whitmore
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.

