



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: Akrong v Werezak, 2026 ONLTB 36690

Date: 2026-05-06

File Number: LTB-L-034585-25-RV

In the matter of: 932 OLD DUNDAS RD
DUNDAS ON L9H5E3

Between:	Reginald Akrong	Landlord
	And	
	Michael Werezak Jennifer Werezak	Tenants

Review Order

Reginald Akrong (the 'Landlord') applied for an order to terminate the tenancy and evict Michael Werezak and Jennifer Werezak (the 'Tenants') because the Tenants did not pay the rent that the Tenants owe.

This application was resolved by order LTB-L-034585-25 issued on April 1, 2026.

On May 1, 2026, Jennifer Werezak (the 'Tenant') requested a review of the order.

A preliminary review of the review request was completed without a hearing. In determining this request, I reviewed the materials in the LTB's file as well as the audio recording for this hearing.

Determinations:

1. The Tenant alleges that they were not reasonably able to participate in the proceeding because they did not have close captioning at the hearing.
2. The Tenant filed a request for accommodation form on June 12, 2025 wherein they identified that they had an auditory learning disability and stated "real-time captioning would help greatly".
3. The Board wrote to the Tenant on June 25, 2025 to request clarification of the Tenant's accommodation needs. The Tenant did not respond to this request.
4. I have listened to the hearing recording and the issue of close captioning only came up midway through the hearing when the Tenant stated that they might understand some mathematical calculations better if the close captioning was turned on. Although the Member was unable to get the close captioning working, they went through the

mathematical calculations a couple more times to the Tenant's satisfaction. The Tenant did not identify having any difficulty participating in the proceeding for the remainder of the hearing. The Tenant was able to answer questions, make submissions, and respond appropriately throughout the hearing.

5. Given that the Tenant did not respond to the Board's June 25, 2025 inquiry regarding possible accommodation and given that the Tenant did not identify during the hearing that they were having any significant difficulty participating in the hearing and given that the Tenant did not appear to have any difficulty participating in the hearing, I am not persuaded that the Tenant was not reasonably able to participate in the proceeding because of the lack of close captioning.
6. The remainder of the request to review appears to recite what happened at the hearing, but does not identify a serious error in the order or in the proceeding.
7. As a result, on the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order or that a serious error occurred in the proceedings or that the Tenant was not reasonably able to participate in the proceeding.

It is ordered that:

1. The request to review order LTB-L-034585-25 issued on April 1, 2026 is denied. The order is confirmed and remains unchanged.

May 6, 2026
Date Issued

Richard Ferriss
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
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If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.