



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-067363-25

In the matter of: 255 Loam pvt
Ottawa ON K1W0T5

Between: Renee McDonell
D'Arcy McDonell Tenants

And

Richcraft rental limited properties Landlord

Renee McDonell and D'Arcy McDonell (the 'Tenants') applied for an order determining that Richcraft rental limited properties (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenants or by a member of their household.

This application was heard by videoconference on May 5, 2026.

The Landlord's agent, Jason Brown, the Landlord's representative, David Lyman, and the Tenants attended the hearing.

1. At the hearing, the Tenants sought to withdraw the application, and I consented to the request.
2. The application having been withdrawn, the LTB's file is closed.

May 12, 2026
Date Issued

Vishal Nanda
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.