



**Order under Section 30
Residential Tenancies Act, 2006**

File Number: LTB-T-051960-25

In the matter of: 8, 77 York Street
Kingston ON K7K1P7

Between: Lori Thompson Tenant

And

Kaye Healey Homes/Elizabeth Fry society Landlord

Lori Thompson (the 'Tenant') applied for an order determining that Kaye Healey Homes/Elizabeth Fry society (the 'Landlord') failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards.

This application was heard by videoconference on April 28, 2026.

The Landlord's agents, Natasha Drolet, Rennais Gayle, and Terry-Lynn Spencer, the Landlord's representative, Nicola Raine Diak, and the Tenant attended the hearing.

At the hearing, the parties consented to the following order.

Agreed facts:

1. The Landlord shall continue to investigate the Tenant's maintenance issues as they arise.
2. This agreement resolves all issues pertaining to the bathroom flooring and building buzzer up to April 28, 2026.

It is ordered on consent that:

1. The Landlord shall replace the sub-flooring in the Tenant's bathroom by May 31, 2026.
2. The Landlord shall replace the building buzzer by July 31, 2026.

May 1, 2026
Date Issued

Vishal Nanda

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.