



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: Tsui v Qun, 2026 ONLTB 28990

Date: 2026-04-28

File Number: LTB-T-086436-25-RV

In the matter of: 3902, 251 JARVIS ST
TORONTO ON M5B0C3

Between: Yuet Man Chloe Tsui Tenant

And

Ying Ma Qun Landlord

Review Order

Yuet Man Chloe Tsui (the 'Tenant') applied for an order determining that Ying Ma Qun (the 'Landlord') collected or retained money illegally.

This application was resolved by order LTB-T-086436-25 issued on April 8, 2026.

On April 27, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing.

Determinations:

1. The Tenant alleges that they were not reasonably able to participate in the proceeding.
2. The Tenant acknowledges receiving the email from the Board that included the notice of hearing. The Tenant states that they did not attend the hearing because they did not review the notice of hearing attached to the email from the Board. I am not persuaded that the Tenant was not reasonably able to participate in the proceeding. The Tenant's lack of diligence in reviewing correspondence from the Board is insufficient to support a finding that the Tenant was not reasonably able to participate in the proceeding.
3. As a result, on the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order or that a serious error occurred in the proceedings or that the Tenant was not reasonably able to participate in the proceeding.

It is ordered that:

1. The request to review order LTB-T-086436-25 issued on April 8, 2026 is denied. The order is confirmed and remains unchanged.

April 28, 2026
Date Issued

Richard Ferriss
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.