



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-024304-25

In the matter of: 308, 100 WAVERLEY ST
OTTAWA ON K2P0V2

Between: Jonathan Heard Tenant

And

Sleepwell Property Management Landlord

Jonathan Heard (the 'Tenant') applied for an order determining that Sleepwell Property Management (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.

An Adjudicative Case Conference ("ACC") was held by videoconference on April 20, 2026.

The Landlord's Agent, Jason Racine, the Landlord's Legal Representative, Anne Skelly, and the Tenant attended the ACC.

The parties before the LTB consented to the following order:

On consent it is ordered that:

1. The Landlord shall pay the Tenant \$900.00 or before May 4, 2026.
2. This Order resolves all issues between the parties arising out of the tenancy up to the date of the ACC.

April 28, 2026
Date Issued

Vicky Liu
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.