



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-029282-25

In the matter of: Front Upper, 153 Brant Avenue
Brantford ON N3T3H6

Between: Jordan Stewart Tenant

And

Brantford Property Management Inc. Landlord

Jordan Stewart (the 'Tenant') applied for an order determining that Brantford Property Management Inc. (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.

This application was heard by videoconference on April 9, 2026.

The Tenant and the Landlord's agent, Ian Shemesh, attended the hearing.

At the hearing, the parties consented to the following order.

It is ordered on consent that:

1. The parties before the Board acknowledge that the Landlord has paid to the Tenant \$177.12 for his requested rent abatement.
2. The Landlord acknowledges that the Tenant has pets and any chemicals the Landlord is using in or around the rental unit are not hazardous to the Tenant's pets.
3. For the duration of the tenancy, the Landlord shall communicate to the Tenant what type of products they are using to treat any rodent or pest problems. The Landlord shall also communicate to the Tenant where and when those products will be applied.

April 14, 2026
Date Issued

Laura Hartsliet
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.