



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: Canadian Student Living Group LP v McAnuff, 2026 ONLTB 26094

Date: 2026-03-26

File Number: LTB-L-003729-26-RV

In the matter of: 811E, 1686 MAIN ST W
HAMILTON ON L8S0A2

Between:	Canadian Student Living Group LP	Landlord
And		
	Chanice McAnuff	Tenant

Review Order

Canadian Student Living Group LP (the 'Landlord') applied for an order to terminate the tenancy and evict Chanice McAnuff (the 'Tenant') because:

- the Tenant, another occupant of the rental unit or someone the Tenant permitted in the residential complex has substantially interfered with the reasonable enjoyment or lawful right, privilege or interest of the Landlord or another tenant.

The Landlord also claimed compensation for each day the Tenant remained in the unit after the termination date.

This application was resolved by order LTB-L-003729-26 issued on March 20, 2026.

On March 24, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing. In determining this request, I reviewed the materials in the LTB's file.

Determinations:

1. This review request is made on the grounds of serious error and being not reasonably able to participate in the proceedings.
2. The hearing that gave rise to the order under review took place on March 10, 2026. The Tenant did not attend. The order notes that the Tenant signed in to the videoconference at 11:36am, which is two and a half hours after the commencement of the proceedings.
3. In the review request, the Tenant submits that the Zoom link for the hearing and the instructions were not clearly or prominently provided. The Tenant submits that the link

and instructions were embedded within multiple documents and communications. They submit that there was no single, clear instruction directing the Tenant to the hearing access point.

4. The Tenant does not say they did not receive the notice of hearing and the fact that they did sign in to the videoconference shows that they did receive this notice. The notice of hearing is five pages long. The first page contains clearly presented information including: the parties' names, the rental unit address, the hearing date, the hearing time, that the hearing is virtual, and instructions as to how to join the hearing by zoom link (with the link provided) and how to join by telephone. There are additional instructions, including that the parties should join the hearing 30 minutes before the hearing time.
5. The notice of hearing contains clear instructions how to join the hearing and so I am not satisfied that the Tenant was not able to attend the hearing because of an absence of clear instructions. The Tenant has not offered any other reason why they signed in to the videoconference two and a half hours late.
6. The Tenant submits that the Member seriously erred by not considering documents that the Tenant uploaded to the portal. Because the Tenant did not attend, these documents were not considered. This was not an error.
7. On the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order or that a serious error occurred in the proceedings or that the Tenant was not reasonably able to participate in the proceeding.

It is ordered that:

1. The request to review order LTB-L-003729-26 issued on March 20, 2026 is denied. The order is confirmed and remains unchanged.

March 26, 2026
Date Issued

Renée Lang
Vice Chair, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
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If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.