



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-016285-25

In the matter of: ROOM, 506 HILL ST
LONDON ON N6B1E7

Between: Lisa Sager
Michael Doouss Tenants

And

Jim Tountas Landlord

Lisa Sager and Michael Doouss (the 'Tenants') applied for an order determining that Jim Tountas (the 'Landlord') withheld or interfered with their vital services or care services and meals in a care home.

This application was heard by videoconference on March 23, 2026.

Neither the Tenants nor the Landlord was present or represented at the hearing as of 5:13 p.m. although properly served with notice of this hearing by the LTB. There was no record of a request to adjourn the hearing.

Determinations:

1. Since the Tenants did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenants' application is dismissed.

March 25, 2026
Date Issued

Kyle McGraw
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.