



**Order under Section 21.2 of the
Statutory Powers Procedure Act and the
Residential Tenancies Act, 2006**

File Number: LTB-L-088870-25-RV

In the matter of: 316, 3525 KARIYA DR
MISSISSAUGA ON L5B0C2

Between: Natasha Charles Landlord

And

Cloud Accounting Tenant

Review Order

Natasha Charles (the 'Landlord') applied for an order to terminate the tenancy and evict Cloud Accounting (the 'Tenant') because the Tenant did not pay the rent that the Tenant owes.

This application was resolved by order LTB-L-088870-25 issued on January 9, 2026.

On March 16, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing. In determining this request, I reviewed the materials in the LTB's file as well as the audio recording for this hearing.

Determinations:

1. In the review request, the Tenant submitted that the Member confirmed a payment plan at the hearing, and that the order that was actually issued did not correspond to the Member's oral ruling. The Tenant submitted that the Landlord changed the order after the hearing.
2. Having listened to the hearing recording, I find that the Member did not make an oral ruling at the hearing. The Tenant proposed a repayment plan, which the Member found to be reasonable. However, the Member did not confirm that she would be preserving the tenancy per the Tenant's request. The Tenant's offer was to pay \$4,200 by December 31, 2025, then the January rent on time and the balance of arrears by January 31, 2026. The final order gave the Tenant even more time to repay the full amount, until February 28, 2026, failing which the tenancy would be terminated. There is no error.
3. In the review request, the Tenant provided additional submissions regarding the application and various other tenancy issues. The Board's review process is not an opportunity for a party to re-argue a matter that has been determined, with the hope of

achieving a different result. All evidence and submissions should have been presented during the initial hearing.

4. In the review request, the Tenant submitted that her circumstances were not properly considered under section 83 of the *Residential Tenancies Act* (2006) (the 'Act'). The Member's determinations are brief; however, having listened to the recording, I am satisfied that the submissions the Tenant made at the hearing are reflected in the order and that her circumstances were properly considered. The Member's exercise of discretion was therefore reasonable and is entitled to deference.
5. The Tenant also submitted that, given her medical issues, terminating the tenancy is unfair. While I am mindful of the Tenant's submissions, the Divisional Court affirmed at paragraph 27 in *So v. Canadian Mental Health Association, Toronto Branch*, 2024 ONSC 3371 (Div. Ct.) that relief from eviction under section 83 of the Act does not have a second, independent applicability at the review stage of the Board's process.
6. On the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order or that a serious error occurred in the proceedings.

It is ordered that:

1. The request to review order LTB-L-088870-25 issued on January 9, 2026, is denied. The order is confirmed and remains unchanged.

March 17, 2026
Date Issued

Kate Sinipostolova
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
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If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.