



**Order under Section 69
Residential Tenancies Act, 2006**

File Number: LTB-L-107552-25

In the matter of: 904, 2880 CARLING AVE
OTTAWA ON K2B 7Z1

Between: Metcap Living Management Inc. Landlord

and

Cindy and Jay Chandler Tenants
Jay Chandler

Metcap Living Management Inc. (the 'Landlord') applied for an order to terminate the tenancy and evict Cindy and Jay Chandler and Jay Chandler (the 'Tenants') because the Tenants did not pay the rent that the Tenants owe.

This application was heard by videoconference on March 12, 2026.

Only the Landlord's representative, Christine Daniel, attended the hearing.

As of 1:47 p.m., the Tenants were not present or represented at the hearing although properly served with notice of this hearing by the Board. There was no record of a request to adjourn the hearing. As a result, the hearing proceeded with only the Landlord's evidence.

Determinations:

1. The Tenants were in possession of the rental unit on the date the application was filed.
2. The Tenants vacated the rental unit on December 31, 2025. Rent arrears are calculated up to the date the Tenants vacated the unit
3. The lawful rent is \$1,228.72. It was due on the 1st day of each month.
4. The Tenants have not made any payments since the application was filed.
5. The rent arrears owing to December 31, 2025, are \$2,457.44.
6. The Landlord incurred costs of \$186.00 for filing the application and is entitled to reimbursement of those costs.

7. The Landlord collected a rent deposit of \$1,164.66 from the Tenants and this deposit is still being held by the Landlord. The rent deposit is applied to the arrears of rent because the tenancy terminated.

It is ordered that:

1. The tenancy between the Landlord and the Tenants is terminated as of December 31, 2025, the date the Tenants moved out of the rental unit.
2. The Tenants shall pay to the Landlord \$1,478.78. This amount includes rent arrears owing up to the date the Tenants moved out of the rental unit and the cost of filing the application. The rent deposit and interest the Landlord owes on the rent deposit is deducted from the amount owing by the Tenants. See Schedule 1 for the calculation of the amount owing.
3. If the Tenants do not pay the Landlord the full amount owing on or before April 3, 2026, the Tenants will start to owe interest. This will be simple interest calculated from April 4, 2026, at 4.00% annually on the balance outstanding.

March 23, 2026
Date Issued

Adeela Alvez
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.

**Schedule 1
SUMMARY OF CALCULATIONS**

A. Amount the Tenants must pay as the tenancy is terminated.

Rent Owing to Move Out Date	\$2,457.44
Application Filing Fee	\$186.00
Less the amount of the last month's rent deposit	- \$1,164.66
Total amount owing to the Landlord	\$1,478.78