



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-078710-25

In the matter of: 912, 165 Chapel Street
Ottawa ON K1N0E7

Between: Jessica Anne Catherall Tenant

And

Hazelview Properties Landlord

Jessica Anne Catherall (the 'Tenant') applied for an order determining that Hazelview Properties (the 'Landlord') :

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household (T2 application) and;
- failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards (T6 application)

This combined T2/T6 application came before the LTB by way of Adjudicative Case Conference (ACC) which was conducted by videoconference on March 12, 2026.

Only the Landlord's legal representative, Natasha Mizzi and Landlord's agent, Becca Fry attended the ACC.

As of 9:24 a.m., the Tenant was not present or represented at the ACC although properly served with notice of this ACC by the LTB. There was no record of a request to adjourn the ACC.

Determinations:

1. Since the Tenant did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

March 20, 2026
Date Issued

Christina Philp
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.