



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-053204-25

In the matter of: 66 Springdale Dr.
Barrie ON L4M5B3

Between: Ines Markeljevic Tenant

And

Lisa Koenig Landlord

Ines Markeljevic (the 'Tenant') applied for an order determining that Lisa Koenig (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.
- withheld or interfered with their vital services or care services and meals in a care home.

An Adjudicative Case Conference ("ACC") was held by videoconference on March 9, 2026.

The Landlord's Representative, Harshil Khabrani, the Tenant, and the Tenant's Support, Daniel Szoller attended the ACC. Jennifer Abel an ASL interpreter also attended the ACC.

The parties before the LTB consented to the following order:

The parties agreed:

1. The terms contained in this order resolve all issues contained in the Tenant's T2 application.
2. The Landlord shall pay the Tenant via e-transfer to the Tenant's preferred email.

It is ordered on consent that:

1. In full and final satisfaction of all claims of the Tenant's application, the Landlord shall pay the Tenant \$500.00.
2. The Landlord shall pay the Tenant the full amount owing on or before March 16, 2026, via e-transfer.

3. If the Landlord does not pay the Tenant the full amount owing by March 16, 2026, the Landlord will owe interest. This will be simple interest calculated from March 17, 2026 at 4.00% annually on the balance outstanding.

March 17, 2026
Date Issued

Nicole Pedron
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.