



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-062093-25

In the matter of: 12, 8 EAST 36TH ST
HAMILTON ON L8V3Y7

Between: Neil Allen Tenant

And

Rise Property Solutions Inc. Landlord

Neil Allen (the 'Tenant') applied for an order determining that Rise Property Solutions Inc. (the 'Landlord') withheld or interfered with their vital services or care services and meals in a care home.

An Adjudicative Case Conference ("ACC") was held by videoconference on March 5, 2026.

The Landlord's Representative, Eric Steiman, the Tenant, and the Tenant's Support, Sara Doucette, attended the ACC.

The parties before the LTB consented to the following order:

The parties agreed:

1. The terms contained in this order resolve all Tenant issues between the parties as they relate to this tenancy up to March 5, 2026.

It is ordered on consent that:

1. The total amount the Landlord shall pay the Tenant is \$123.00. This amount represents:
 - \$75.00 for out-of-pocket expenses; and
 - \$48.00 for the cost of filing the application.
2. The Landlord shall pay the full amount owing to the Tenant by applying \$123.00 credit to the Tenant's rent ledger on or before April 1, 2026.
3. If the Landlord does not pay the Tenant the full amount owing by April 1, 2026, the Landlord will owe interest. This will be simple interest calculated from April 2, 2026, at 4.00% annually on the balance outstanding.

4. If the Landlord does not pay the Tenant the full amount owing by April 1, 2026, the Tenant has the right, at any time thereafter, to collect the full amount owing or any balance outstanding under this order.

March 10, 2026

Date Issued

Nicole Pedron

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.