



Order under Sections 30 and 31 Residential Tenancies Act, 2006

File Number: LTB-T-061799-25

In the matter of: 64-245 Kenora Ave KENORA AVE
Hamilton ON L8E1C5

Between: Natasha Schack Tenant

And

CityHousing Hamilton Landlord

Natasha Schack (the 'Tenant') applied for an order determining that CityHousing Hamilton (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household (T2 application).
- failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards (T6 application)

This combined T2/T6 application was heard by videoconference on February 26, 2026.

The Landlord's Legal Representative, K. Howlett, Tenant's spouse, Cameron Rusell, and the Tenant attended the hearing.

The parties before the LTB consented to the following order.

On consent, it is ordered that:

1. This order represents a full and final resolution of all issues in this application.
2. The Landlord will offer the Tenant a transfer to a different unit. The Tenant will have the opportunity to view two vacant units. Then, the Tenant shall choose which one to view. If the Tenant accepts the unit she viewed, then the Landlord will offer the unit to the Tenant.
3. The Landlord shall also pay \$1,500.00 to the Tenant on or before April 12, 2026.

4. The Tenant shall provide the Landlord with her banking information on or before March 2, 2026.

March 6, 2026
Date Issued

Lisa Del Vecchio
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.