



**Order under Section 30
Residential Tenancies Act, 2006**

File Number: LTB-T-039508-25

In the matter of: 4005, 1 Yorkville Avenue
Toronto ON M4W1L1

Between: Connie Ganzhorn Tenant

And

Copley Investment Trinity Inc. Landlord

Connie Ganzhorn (the 'Tenant') applied for an order determining that Copley Investment Trinity Inc. (the 'Landlord') failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards.

This application was heard by videoconference on February 24, 2026.

The Tenant and the Landlord's Agent Jessica Taylor and the Landlord's Legal Representative Andrew Hyland attended the hearing.

At the hearing, the parties consented to the following order.

It is ordered on consent that:

1. The Landlord shall pay to the Tenant \$750.00 on or before March 15, 2026.
2. If the Landlord does not pay the Tenant the full amount owing on or before March 15, 2026, the Landlord will start to owe interest. This will be simple interest calculated from March 16, 2026, at 4.00% annually on the balance outstanding.
3. The parties agree that this resolves the Tenant's Application.

February 26, 2026
Date Issued

Reid Jackson
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.