



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: ROBSON v JANSCAR, 2026 ONLTB 14579

Date: 2026-02-11

File Number: LTB-L-043376-25-RV

In the matter of: LOWER, 870 ALICE ST
WOODSTOCK ON N4S2J6

Between: CHRISTOPHER ROBSON Landlord

And

NATASHIA JANSCAR Tenant

Review Order

CHRISTOPHER ROBSON (the 'Landlord') applied for an order to terminate the tenancy and evict NATASHIA JANSCAR (the 'Tenant') because the Tenant did not pay the rent that the Tenant owes.

This application was resolved by order LTB-L-043376-25 issued on January 22, 2026.

On February 9, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing. In determining this request, I reviewed the materials in the LTB's file as well as the audio recording for this hearing.

Determinations:

1. The Tenant alleges that they were not reasonably able to participate in the proceeding. In this regard, the Tenant makes two allegations.
2. The first is that the Tenant states that they phoned into the hearing but could not actively participate in the proceeding. I have listened to the hearing recording and the Tenant answered the Member's questions when called upon. As a result, I am not persuaded that the Tenant could not actively participate in the proceeding and am not persuaded that the Tenant could not reasonably participate in the proceeding with respect to this allegation.
3. The second allegation is that the Tenant was not reasonably able to participate because the Tenant's representative was ineffective. Although the Tenant alleges that their representative did not raise certain issues (e.g. amount of last month's rent deposit), it is clear from the recording that their representative did raise those issues. While I accept that their representative did not raise other issues that the Tenant wanted them to raise

(July 2025 rent payment), the Tenant was present and could have raised those issues if they wanted to. It is not appropriate to raise on review what could have been addressed at the original hearing.

4. As a result, on the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order or that a serious error occurred in the proceedings or that the Tenant was not reasonably able to participate in the proceeding.

It is ordered that:

1. The request to review order LTB-L-043376-25 issued on January 22, 2026 is denied. The order is confirmed and remains unchanged.

February 11, 2026
Date Issued

Richard Ferriss
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.