



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

File Number: LTB-L-076291-25-RV

In the matter of: 162, 111 BRIEN AVE E
ESSEX ON N8M2P1

Between: Windsor Essex Community Housing Corporation Landlord

And

Patricia-Lin Robbins Tenant

Review Order

Windsor Essex Community Housing Corporation (the 'Landlord') applied for an order to terminate the tenancy and evict Patricia-Lin Robbins (the 'Tenant') because:

- the Tenant or another occupant of the rental unit has committed an illegal act or has carried out, or permitted someone to carry out an illegal trade, business or occupation in the rental unit or the residential complex.

This application was resolved by order LTB-L-076291-25 issued on January 12, 2026

On February 9, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing.

Determinations:

1. On the basis of the submissions made in the request, I am not satisfied the Tenant was not reasonably able to participate in the November 24, 2025 Board hearing.
2. The Tenant does not dispute receiving the Notice of Hearing. The Tenant alleges the hearing slipped her mind and that around the time of the hearing a friend was staying with her that this friend may have placed the Notice of Hearing somewhere such that the Tenant did not have the call in details for the virtual proceeding. The Tenant also states she suffers from mental health issues including depression.
3. The Tenant has provided no medical documents in support of the request to review showing her mental health issues impacted her memory or otherwise prevented her from attending the November 24, 2025 scheduled Board hearing. The Divisional Court has affirmed that even in the case where a party has provided a medical note to support their position that they were not able to participate in the proceeding, the note must contain sufficient information for the tribunal to determine whether the party can participate

(*Wang v. Oloo*, 2023 ONSC 1028 CanLII (Div. Ct.)). In the absence of such evidence accompanying this request for review, I am not satisfied the Tenant's mental health issues had any impact on her failure to attend the virtual hearing.

4. Here, the Tenant states the hearing slipped her mind while also suggesting that even if it had not, she could not call in to the hearing because her friend may have placed the Notice of Hearing somewhere unknown to the Tenant.
5. The reasons provided in the review request do not in my view, satisfy the reasonableness element contained in section 209(2) of the *Residential Tenancies Act, 2006*. Failing to take adequate notice of the date and details of a Board hearing is not a sufficient reason for review.
6. In the absence of any medical information showing the Tenant's circumstances impacted her ability to attend the hearing and based on the other reasons provided in the request, I am not satisfied the Tenant was not reasonably able to participate in the proceedings and the request for review is denied.

It is ordered that:

1. The request to review order LTB-L-076291-25 issued on January 12, 2026 is denied. The order is confirmed and remains unchanged.

February 10, 2026
Date Issued

John Cashmore
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.

