



**Order under Section 31
Residential Tenancies Act, 2006**

File Number: LTB-T-044779-25

In the matter of: 232, 2343 KHALSA GATE
OAKVILLE ON L6M5R6

Between: Bukina Matondo Tenant

And

Fernbrook Crystal (UGAW) Inc. Landlord

Bukina Matondo (the 'Tenant') applied for an order determining that Fernbrook Crystal (UGAW) Inc. (the 'Landlord'):

- altered the locking system on a door giving entry to the rental unit or residential complex without giving the Tenant replacement keys.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.

This application was heard by videoconference on January 29, 2026.

Only the Landlord's legal representative Chad Regan attended the hearing.

As of 9:30 a.m., the Tenant was not present or represented at the hearing although properly served with notice of this hearing by the LTB. There was no record of a request to adjourn the hearing.

Determinations:

1. Since the Tenant did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

February 6, 2026
Date Issued

Kyle McGraw
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.