



Order under Section 21.2 of the Statutory Powers Procedure Act and the Residential Tenancies Act, 2006

Citation: Santa v Lionston Group Inc.cd/o Granite Vista Property Management, 2026 ONLTB 9678

Date: 2026-01-28

File Number: LTB-T-086721-24-RV

In the matter of: 102, 84 GREAT NORTH RD
PARRY SOUND ON P2A2N8

Between: Antal Santa Tenant
Veronika Harangi

And

Lionston Group Inc.cd/o Granite Vista Property Management Landlord

Review Order

Antal Santa and Veronika Harangi (the 'Tenant') applied for an order determining that Lionston Group Inc.cd/o Granite Vista Property Management (the 'Landlord') substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.

This application was resolved by order LTB-T-086721-24 issued on January 19, 2026.

On January 26, 2026, the Tenant requested a review of the order.

A preliminary review of the review request was completed without a hearing. In determining this request, I reviewed the materials in the LTB's file as well as the audio recording for this hearing.

Determinations:

1. The Tenant's application was dismissed because it contained insufficient particulars for the Landlord to know the case to be met. The Tenant submits that it was procedurally unfair to dismiss the application. The Tenant submits that their evidence includes detailed written reports sent to the Landlord by email.
2. On the basis of the submissions made in the request, I am not satisfied that there is a serious error in the order.
3. The order provides sufficient reasons for why the Tenant's application was dismissed. Additionally, at the hearing the Member addressed the Tenant's argument that the missing details could be found within the application. The Member's decision to dismiss

the application was reasonable. Reasonable determinations will not be interfered with on review. It would be procedurally unfair to the Landlord to allow the application to proceed when the Tenant has not made clear the case to be met. It is unreasonable to expect the Landlord to wade through significant evidence to try and determine the details of the claim. Doing so may also result in the Landlord missing some of the details or misperceiving the claims. The expectation is that parties outlined their claims in their application.

4. Additionally, the application was also dismissed because the Tenant's requested remedy was unclear. That more details about the allegations is contained in the evidence would not resolve the other problem identified in the order.

It is ordered that:

1. The request to review order LTB-T-086721-24 issued on January 19, 2026 is denied. The order is confirmed and remains unchanged.

January 28, 2026
Date Issued

Amanda Kovats
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
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If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.