



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-001910-25-EX

In the matter of: 811, 100 Lancaster Drive
WELLAND Ontario L3C 6M1

Between: Santo Ligotti Tenant
Terry Tanguay

And

Skyline Real Estate Holdings Inc Landlord

And

Christy Superintendent
Amber

And

Michelle Twiss Landlord's Agent
Jannica Delapaz

Santo Ligotti and Terry Tanguay (the 'Tenant') applied for an order determining that Skyline Real Estate Holdings Inc (the 'Landlord') and Christy and Amber (the 'Superintendent') and Michelle Twiss and Jannica Delapaz (the 'Landlord's Agent') :

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.
- did not give the Tenant a written tenancy agreement for their care home unit or the agreement did not include information about care services and meals and /or the charges the Tenant agreed to pay for them.

Santo Ligotti and Terry Tanguay (the 'Tenant') also applied for an order determining that Skyline Real Estate Holdings Inc (the 'Landlord') and Christy and Amber (the 'Superintendent') and Michelle Twiss and Jannica Delapaz (the 'Landlord's Agent') collected or retained money illegally.

This order was issued without a hearing being held.

Determinations:

1. On January 20, 2026, the Tenant sought to withdraw their T1/T2 Application, and I consented to the request.

It is ordered that:

1. The application having been withdrawn, the LTB's file is closed.

January 22, 2026
Date Issued

Nathalia Debski
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.