Order under Section 31
Residential Tenancies Act, 2006

File Number: LTB-T-040737-25

In the matter of: 21, 31 Schroder Crescent
Guelph ON N1E7M6

Between: Kristina Nicole van Loggerenberg
Craig van Loggerenberg — Tenant

And

Gwen te Boekhorst — Landlord

Kristina Nicole van Loggerenberg and Craig van Loggerenberg (the 'Tenant') applied for an order determining that Gwen te Boekhorst (the 'Landlord'):

- substantially interfered with the reasonable enjoyment of the rental unit or residential complex by the Tenant or by a member of their household.
- harassed, obstructed, coerced, threatened or interfered with the Tenant. (T2 Application).
- collected or retained money illegally. (T1 application)

An Adjudicative Case Conference was held by videoconference on January 19, 2026.

The Landlord and the Tenant attended the hearing.

At the hearing, the parties consented to the following order.

It is ordered on consent that:

1. The Landlord shall pay the Tenant $800.00 on or before January 23, 2026.

2. If the Landlord does not pay the Tenant the full amount owing on or before January 23, 2026, the Landlord will start to owe interest. This will be simple interest calculated from January 24, 2026, at 4.00% annually on the balance outstanding.

January 22, 2026
Date Issued

_____
Colin Elsby
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.