



**Order under Section 135
Residential Tenancies Act, 2006**

File Number: LTB-T-036435-25

In the matter of: 208, 2020 Cliff Road
Mississauga ON L5A3M6

Between: Margaret O'Shaughnessy Tenant

And

Fincom Investments Landlord

And

Cheyenne Gayle Superintendent

Margaret O'Shaughnessy (the 'Tenant') applied for an order determining that Fincom Investments (the 'Landlord') and Cheyenne Gayle (the 'Superintendent') collected or retained money illegally (T1 application) and also applied for an order determining that the Landlord failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards (T6 application)..

This combined T1/T6 application came before the LTB by way of Adjudicative Case Conference (ACC) which was conducted by videoconference on January 7, 2026.

Only the Landlord's legal representative, Eric Steinman and the Landlord's agent, Deborah Abate attended the hearing.

As of 10:18 a.m., the Tenant was not present or represented at the hearing although properly served with notice of this hearing by the LTB. There was no record of a request to adjourn the hearing.

Determinations:

1. Since the Tenant did not attend the hearing to support their application, I find that this application has been abandoned.

It is ordered that:

1. The Tenant's application is dismissed.

January 14, 2026

Date Issued

Christina Philp

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.