



Order under Section 31 Residential Tenancies Act, 2006

File Number: LTB-T-034683-25

In the matter of: 317 BANKSIDE DR
KITCHENER ON N2N 3K2

Between: Dilpreet Singh
Harshveer Singh
Akash Chandel Tenants

And

Gagandeep Singh
Kamalavanan Subramanian Landlords

And

Divya Srivaspav Landlords' Agent

Dilpreet Singh, Harshveer Singh and Akash Chandel (the 'Tenants') applied for an order determining that Gagandeep Singh and Kamalavanan Subramanian (the 'Landlords') and Divya (the 'Landlords' Agent'):

- entered the rental unit illegally.
- harassed, obstructed, coerced, threatened or interfered with the Tenant.
- withheld or interfered with their vital services or care services and meals in a care home.
- did not give the Tenant a written tenancy agreement for their care home unit or the agreement did not include information about care services and meals and / or the charges the Tenant agreed to pay for them.

This application came before me for a mandatory adjudicative case conference in videoconference 134 on January 8, 2026.

The Landlord's Agent and the Tenants attended the hearing. The Landlords were not present or represented.

At the hearing, the parties consented to the following order. I was satisfied that the parties understood the consequences of their joint submissions.

It is ordered on consent that:

1. The application and style of cause are amended to correct the name of the Landlord's Agent to be "Divya Srivaspav".
2. The Landlord's Agent shall pay the Tenants \$1,250.00 according to the following schedule:
 - \$300.00 on or before February 20, 2026; and
 - \$950.00 on or before March 27, 2026.
3. This order resolves all issues raised in the application.

January 13, 2026

Date Issued

Nersi Makki

Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.