



Order under Sections 30 and 31 Residential Tenancies Act, 2006

File Number: LTB-T-056414-25

In the matter of: B4, 158 HEIMAN ST
KITCHENER ON N2M3L9

Between: Monica Daniella De Sousa Tenants
Luisa Q Soares

And

Tribe Management Inc. Landlord

Monica Daniella De Sousa and Luisa Q Soares (the 'Tenants') applied for an order determining that Tribe Management Inc.(the 'Landlord') entered the rental unit illegally.

The Tenants also applied for an order determining that the Landlord failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards.

An Adjudicative Case Conference was held by videoconference on December 23, 2025.

The Tenants and the Landlord's Legal Representative Preston Haynes attended the case conference.

Determinations:

1. At the case conference, the parties agreed to amend the applications to reflect the name of the current Landlord, Tribe Management Inc. The style of cause reflects this change.

It is ordered that:

1. The Landlord shall pay the Tenants \$1,950.00 in full, on or before December 31, 2025.
2. If the Landlord does not pay the Tenants the full amount owing by December 31, 2025, the Landlord will owe interest. This will be simple interest calculated from January 1, 2026 at 4.00% annually on the balance outstanding.
3. The Tenants shall return the rental unit keys to the Landlord on or before December 24, 2025.
4. This order resolves all of the issues in the application and the tenancy.

January 6, 2026
Date Issued

John Cashmore
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.