



Order under Section 30 Residential Tenancies Act, 2006

File Number: LTB-T-051978-25

In the matter of: 38, 630 Keats way
Waterloo ON N2T2M8

Between: Abby Lorenzen Tenant

And

Region Of waterloo Landlord

Abby Lorenzen (the 'Tenant') applied for an order determining that Region Of waterloo (the 'Landlord') failed to meet the Landlord's maintenance obligations under the *Residential Tenancies Act, 2006* (the 'Act') or failed to comply with health, safety, housing or maintenance standards.

An Adjudicative Case Conference was heard by videoconference on December 22, 2025.

The Tenant and the Landlord's Agent, Leslie Cimpaglia attended the hearing.

At the hearing, the parties consented to the following order in satisfaction of the Tenant's T6 application.

It is ordered on consent that:

1. The Landlord shall compensate the Tenant in the amount of \$400.00.
2. The Tenant shall be permitted to deduct the amount of \$400.00 as referenced in paragraph 1 above, from their rental payment for the month of January 2026.

January 8, 2026
Date Issued

Ilan Shingait
Member, Landlord and Tenant Board

15 Grosvenor Street, Ground Floor
Toronto ON M7A 2G6

If you have any questions about this order, call 416-645-8080 or toll free at 1-888-332-3234.